

Hindustan Petroleum Corporation Limited  
Age Wise Pendency Report

Date: 08/01/2020

Period of Report: 01/04/2018 to 30/09/2018

Brought Forward	Grievance(s) Received	Grievance(s) Disposed	Average Disposal Time(Days)	#	#	Pending 0-15 Days	Pending 16-30 Days	Pending 31-60 Days	Pending 61-90 Days	Pending 91-180 Days	Pending 181-365 Days	Pending from more than a year
116	2980	2808(90%)	12	Pending as of now	112	98	14	0	0	0	0	0
				Pending as On 30/09/2018	288	254	32	1	1	0	0	0
				Based on Diary Date	309	263	36	4	2	0	3	1