Hindustan Petroleum Corporation Limited Age Wise Pendency Report Date: 28/05/2021

Period of Report: 01/10/2019 to 31/03/2020

Brought Forwarded	Grievance(s) Received	Grievance(s) Disposed	Average Disposal Time(Days)	#	#	Pending 0-15 Days	Pending 16-30 Days	Pending 31-60 Days	Pending 61-90 Days	Pending 91-180 Days	Pending 181-365 Days	Pending from more than a year
94	1639	1689(103%)	12	Pending as of now	84	75	5	4	0	0	0	0
				Pending as On 31/03/2020	44	40	1	3	0	0	0	0
				Based on Diary Date	93	78	3	2	0	5	2	3