Hindustan Petroleum Corporation Limited Age Wise Pendency Report Date: 28/05/2021 Period of Report: 01/10/2020 to 31/03/2021

Brought Forwarded	Grievance(s) Received	Grievance(s) Disposed	Average Disposal Time(Days)	#	#	Pending 0-15 Days	Pending 16-30 Days	Pending 31-60 Days	Pending 61-90 Days	Pending 91-180 Days	Pending 181-365 Days	Pending from more than a year
83	2734	2739(100%)	12	Pending as of now	84	75	5	4	0	0	0	0
				Pending as On 31/03/2021	78	71	7	0	0	0	0	0
				Based on Diary Date	105	87	12	1	0	1	4	0